



## SMS – Safety Management System

### Objective

The course is designed to introduce students to all aspects of the Safety Management System, covering the framework and implementation of the SMS, including Hazard and Risk Management. Risk Management is covered in detail and the course identifies methodology for Risk Assessment, Risk Mitigation techniques, Reporting Procedures and Feedback. It aims to instigate a positive culture towards risk management and communication in attendees. At the end of this course, students should have a clear understanding of their own role in the development and implementation of an effective Safety Management System.

### Target Group

- Flight crew members, e.g. Safety Pilot, NPFO, NPCT, NPAccM, NPCA, NPSecM
- Cabin staff members, e.g. NPC Cabin Crew
- Flight and Ground Operation, NP Ground Ops, Duty officer
- Ground handling and Maintenance staff

All above mentioned Target group members are good to go for the 1 day course. For “QA” and Compliance Managers, Key Nominated Person fore leading positions, this Target group needs to undergo the 3 day course.

### Content

Introduction ICAO Doc. 9859 and Annex 19 / ICAO SARPS, SSP, Regulatory obligations Roles, responsibilities and accountabilities, Safety management - key principles, terminology and definitions

#### *Safety Policy and Objectives*

- 1.1 – Management Commitment and Responsibility
- 1.2 – Safety accountabilities

- 1.3 – Appointment of key safety personnel
- 1.4 – Coordination of emergency response planning
- 1.5 – SMS documentation

#### *Safety Risk management*

- 2.1 – Hazard identification
- 2.2 – Risk assessment and mitigation

#### *Safety Assurance*

- 3.1 – Safety performance monitoring and measurement
- 3.2 – The management of change
- 3.3 – Continuous improvement of the SMS

#### *Safety Promotion*

- 4.1 – Training and education
- 4.2 – Safety communication

### **Exam**

Pass mark: 75% or higher, course completion certificate issued.

### **Duration**

Part 1: 1 day (SMS introduction) 8 hours

Part 2: 2 days (SMS detail and tailor SMS manual) 16 hours course for “QA” and Compliance Managers,

Acc Managers, Safety Managers, Authorities, incl. workshop for practical orientation within a given Organisation and to recommend an own SMS manual structure, etc.

Prerequisites: have participated on the first course (SMS introduction occurs).

### **Amount of participants**

Minimum number of participants for each course: 4 persons

### **Course costs**

For price information please contact our Customer Service listed below.

### **Schedule**

For course dates please contact our Customer Services listed below.

### **Terms**

Please follow our most current and updated terms and conditions on [www.star-wings.com](http://www.star-wings.com). Those are binding for our contracts.

### **Additional courses**

For more information about our additional courses, please visit our website at [www.star-wings.com](http://www.star-wings.com) or contact our Customer Service listed below.